April 12, 2012

Dear Del-Nat Tire Distributor:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Guizhou Tyre Corporation has decided that certain CHAPARRAL RADIAL XT LIGHT TRUCK RADIAL: P235/75R15: AR215 tires fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 139 S6.3.2(a) and FMVSS No. 139 S6.2.2(a). After the specified test, the subject tires may exhibit a bulge in the lower sidewall or on the tread area side which indicates the existence of a separation between two lower or upper sidewall components. This tire may also exhibit signs of tread chunking which could result in belt edge exposure which could result in air loss. If the separation or tread chunking is not detected, continued use may cause the tire to loose air inflation. Loss of air may affect steering control and, in extreme circumstances, may contribute to a potential vehicle crash.

Guizhou Tyre Corporation is recalling all of these tires as identified above. Effective immediately, you or your dealers must not sell any of the tires listed and described above. Guizhou Tyre has discontinued the production of these tires in December 2009 so no similar or replacement tire is available from Guizhou Tyre. We recommend that the tire be replaced with a comparable tire. Upon proof of recall and invoice a full refund will be made to you. You should also comply with the following instructions regarding the return of new and used tires at no charge in accordance with such provisions.

PROCEDURE FOR RETURN AND CREDIT OF RECALLED TIRES:

NEW TIRES:
All recalled new tires existing in your inventory, or in your sub-dealers' inventories, should be returned immediately in one shipment, freight collect to our designated agent, GTC North America in North Lawrence, Ohio. To assure proper handling, these tires should be listed on the GTC Adjustment form and the form must accompany this shipment. On the packing slip please write the words, "Recall", and also write “Recall” on the sidewall of the tire.

Upon verification by GTC North America that the tires returned are within the recall group, we will issue a check to you based upon your replacement cost invoice price of similar tires.

USED TIRES:
Attached for your information is a copy of the notification that you can send to consumers or your dealers. Tires removed from consumer vehicles as a result of this RECALL should be replaced with tires of like size and construction.

If your inspection verifies that the dealer/consumer has a tire(s) as identified, the tire(s) should be replaced, mounted and balanced at no charge, if presented for remedy within sixty (60) days after receipt of this letter, or notice that a replacement tire(s) is available (if not available at the time of the inspection). After expiration of the sixty (60) days, tires will be replaced under our normal adjustment policy.

"YOU ARE PROHIBITED BY FEDERAL LAW FROM SELLING NEW OR USED TIRES COVERED BY THIS NOTIFICATION."
Tires removed from consumer vehicles must be listed on our standard Adjustment Claim Form. The Claim Form must be properly completed and signed by the dealer/consumer and the dealer/consumer’s copy of the recall letter attached. This claim form must accompany the shipment according to standard adjustment procedures.

For the purpose of the RECALL, the Claim Form must include RECALL tires only. The word "RECALL" must be printed directly below the name and address on the claim form. All tires should be identified in crayon with the Claim Form reference number per standard adjustment procedures. Also, please write the words, "Used Recall" on the sidewall of the tire.

Upon verification by GTC North America, a full refund will be sent to you on a no charge replacement basis, including any charges for mounting and balancing if applicable, if replaced by you and returned to GTC North America on or before sixty (60) days after notice of this RECALL.

You should return in one shipment all recalled used tires, freight collect, to GTC North America. These tires should be classified as SCRAP and shipped as SCRAP RUBBER TIRES, freight collect. Any tires returned after the designated time will be handled under our regular adjustment procedures.

All recalled tires should be shipped to:

GTC North America, Inc.
3425 Alabama Ave NW
North Lawrence, Ohio 44666
330-498-5000

We certainly apologize for any inconvenience this may cause you. If you have any questions pertaining to the implementation of this RECALL or need assistance, please contact GTC North America, Inc.: 330-498-5000.

Sincerely,

Brooke Ott
Marketing & Claims Administrator
Del-Nat Tire Corporation
Month & Date, 2012

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Del-Nat Tire Corporation, an importer of tires from Guizhou Tyre Corporation, has decided that certain CHAPARRAL RADIAL XT LIGHT TRUCK RADIAL: P235/75R15: AR215 tires fail to comply with the requirements of Federal Motor Vehicle Safety Standard No. 139 “New Pneumatic Radial Tires for Light Vehicles”. The subject tires may exhibit a bulge in the lower sidewall or on the tread area side which indicates the existence of a separation between two lower or upper sidewall components. This tire may also exhibit signs of tread chunking which could result in belt edge exposure which could result in air loss. If the separation or tread chunking is not detected, continued use may cause the tire to loose air inflation. Loss of air may affect steering control and may contribute to a potential vehicle crash. Driving at highway speeds should be avoided until the tires have been inspected and replaced.

We are recalling all of these tires as identified above. To insure your safety and satisfaction with our product, please take this letter and your vehicle to where you purchased the tires. If you need help in finding a Del-Nat distributor, contact us at 1-901-775-8125. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted and balanced at no charge to you if you have presented them for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) day period, tires will be replaced under our normal adjustment policy. Guizhou Tyre has discontinued the production of these tires in December 2009 so no similar or replacement tire is available from Guizhou Tyre. We will replace your tire(s) with a comparable tire.

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.
Should any questions or problems arise while your tires are being inspected or replaced, please call the Del-Nat Tire Corporation Consumer Relations Department at 1-901-775-8125. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, within the sixty (60) day period described above, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA’s Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to http://www.safercar.gov).

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,

Brooke Ott
Marketing & Claims Administrator
Del-Nat Tire Corporation

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TO BE COMPLETED BY DEALER

Tires inspected and replaced ________________________________

(date)

Dealer stamp or name and address

Dealer: Please complete the above, attach letter to the Tire and Tube Claim Form and return with the recalled tires.