Month & Date, 2012

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Del-Nat Tire Corporation, an importer of tires from Guizhou Tyre Corporation, has decided that certain CHAPARRAL RADIAL 56.3-2(a) and FMVSS No. 139 56.2.2(a). After the specified test, the subject tires may exhibit a bulge in the lower sidewall or on the tread area side which indicates the existence of a separation between two lower or upper sidewall components. This tire may also exhibit signs of tread chunking which could result in belt edge exposure which could result in air loss. If the separation or tread chunking is not detected, continued use may cause the tire to lose air inflation.

Loss of air may affect steering control and, in extreme circumstances, may contribute to a potential hazard. You should also comply with the following instructions regarding the return of new and used tires at no charge in accordance with such provisions:

The time required to determine if the tire is subject to RECALL is only a few minutes and approximately thirty (30) minutes per tire if replacement is required.

Guizhou Tyre Corporation and we are recalling all of these tires as identified above. To insure your safety and satisfaction with our product, we request that you return the recalled tires and this letter to your dealer. If the inspection verifies that you have a tire or tires with the suspect identification number, they will be replaced, mounted and balanced at no charge to you if you have presented them for remedy within sixty (60) days after (i) receipt of this letter or (ii) notice that a replacement tire is available (if not available at the time of inspection). It is expected that replacement tires will be available at the time of the inspection. However, if the tires are not available at the time of inspection, they will be available within twenty-one (21) days. After expiration of the sixty (60) day period, tires will be replaced under our normal adjustment policy. Guizhou Tyre has discontinued the production of these tires in December 2009 so no similar or replacement tire is available from Guizhou Tyre. We recommend that the tire be replaced with a comparable tire.

Please take this letter and your vehicle to where you purchased the tires. If you need help in finding a Del-Nat distributor, contact us at________.

Guizhou Tyre Corporation
Should any questions or problems arise while your tires are being inspected or replaced, please call the Del-Nat Tire Corporation Consumer Relations Department at 901-775-8125. We will attempt to be of service to you. In the event you believe we have failed to or are unable to replace your tire(s) without charge to you, within the sixty (60) day period described above, you may so notify the Secretary of Transportation at the following address: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA’s Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to http://www.safercar.gov).

We regret this inconvenience, but are sure that you understand our interest in your safety and satisfaction with your tires. Please see your dealer immediately for free replacement of the recalled tires. Give this letter to them so that it can be returned to us for purposes of this recall.

Sincerely,

Brooke Ott
Marketing & Claims Administrator
Del-Nat Tire Corporation

TO BE COMPLETED BY DEALER

Tires inspected and replaced ____________________________

(date)

Dealer stamp or name and address

Dealer: Please complete the above, attach letter to the Tire and Tube Claim Form and return with the recalled tires.